

Support at Home Package Services

Our focus is to help you get the services you need to support your health, well-being, and independence - while maximising your available funds.

We offer a range of home care services from gardening to transportation. Specialised support services like nursing and allied health are also available. Our transparent pricing prioritises your satisfaction and peace of mind.

If you need help get in contact. We're here to support you every step of the way.

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Services and Fees Schedule 2026/2027 V.10



Supports available

Domestic assistance

- Essential light cleaning (e.g., mopping, vacuuming, washing dishes).
- Launder and iron clothing.

Home maintenance, repairs and gardening

- Essential light gardening (e.g., lawn mowing, pruning and yard clearance for safe access).
- Essential minor repairs and maintenance where the activity is something the person used to be able to do themselves or where required to maintain safety (e.g., clean gutters, replace lightbulbs and repair broken door handle).

Meal preparation

Support to prepare meals in the home.

Meal delivery per meal

Meals on wheels delivery, etc.

Personal carer

Assistance with self-care and activities of daily living

Group Social Support

for group activities such as bus trips.

In home respite

Supervision and assistance by a person other than your usual informal carer

Assisted and unassisted grocery shopping

Assistance of a support worker to take you to your local shopping complex or to do your shopping for you.

Nursing

Assessing, treating and monitoring clinical conditions

Every Day Living

	Standard	Evening 8pm- 12am	Night 12am- 6am	Sat	Sun	Public holiday
Domestic assistance	\$117.60	\$132.30	\$135.45	\$205.80	\$264.80	\$294
Meal preparation	\$117.60	\$132.30	\$135.45	\$205.80	\$264.80	\$294
Assisted & unassisted grocery shopping	\$123.90	\$138.60	\$141.75	\$212	\$271	\$300.30

Rate per hour
\$100.80
\$14.70 (per meal)
\$21 (per 2 course)

Home maintenance, repairs and gardening Light gardening and minor home repairs
Meal delivery per meal Meals on wheels delivery, etc.
Meal delivery per 2 course meal

Independence

	Standard Appointment per hour
Osteopath	\$278.25
Chiropractor	\$242.55
Therapeutic massage	\$163.80

	Standard	Evening 8pm- 12am	Night 12am- 6am	Sat	Sun	Public holiday
Group social support	\$123.90 per trip	n/a	n/a	n/a	n/a	n/a
In home respite	\$117.60	\$132.30	\$135.45	\$205.80	\$264.80	\$294
Social Support in home	\$117.60	\$132.30	\$135.45	\$205.80	\$264.80	\$294

Independence

Transport

to or from appointments with no other interventions required.

0-5 km

\$16.17

5-10 km

\$38.10

10-20 km

\$77.38

20-30 km

\$117.81

30-60 km

\$173.25

Independence

Assisted Outings

e.g. assistance to appointments, social outings etc.

	Standard	Evening 8pm-12am	Night 12am- 6am	Sat	Sun	Public holiday
Tier 2 – assistance 5-10 km	\$129.15	\$143.85	\$147	\$217.35	\$276.15	\$305.55
Tier 3 – assistance 10 – 20 km	\$140.70	\$155.40	\$158.55	\$228.90	\$287.70	\$317.10
Tier 4 - assistance 20 - 30km	\$152.25	\$166.95	\$170.10	\$240.45	\$299.25	\$328.65
Tier 5 – assistance Over 30 km	\$186.90	\$204.75	\$207.90	\$275.10	\$333.90	\$363.30

Clinical Supports

	Initial Consult per hour	Standard Appointment per hour	Group appointment per hour
Nursing Assessing, treating and monitoring clinical conditions	n/a	\$189	n/a
Psychologist	n/a	\$433.65	n/a
Physiotherapy	\$278 in clinic \$315 in home	\$315 in home includes travel \$278 in clinic and indirect care such as documentation and record keeping	\$143.85
Exercise physiologist	\$221.55 in clinic \$288 in home	\$210 in clinic \$288 in home \$118.65 in clinic shared	\$76.65
Allied health therapy assistant	n/a	\$154 in clinic \$206 in home \$83 shared	\$83

Clinical Supports

	Initial Consult per hour	Standard Appointment per hour	Group appointment per hour
Occupational therapist	n/a	\$264.60 in clinic or virtual in clinic and indirect care such as documentation and record keeping \$366.45 in home	n/a
Speech pathologist	n/a	\$262.50	n/a
Podiatry	n/a	\$294 in clinic \$267.75 in home (30 min appointment)	n/a
Foot care nurse	\$291.90	\$215	n/a
Care management	n/a	\$189	n/a
Dietitian	n/a	\$309.75	n/a

Clinical Supports

	Standard	Evening 8pm- 12am	Night 12am- 6am	Sat	Sun	Public holiday
Medication Prompt	\$117.60	\$132.30	\$135.45	\$205.80	\$264.80	\$294
Personal care	\$117.60	\$132.30	\$135.45	\$205.80	\$264.80	\$294

We will charge or claim the maximum amount permitted by the Aged Care Act for administration services for Assistive Technology.

This is currently \$500 or 10% of the costs of your Assistive Technology Services (whichever is less) and for Home Maintenance it is currently limited to \$1,500 or 15% of the Costs of your HM Services (whichever is less).