



CHT Home Care Package Services Fees

Charges	Costs	
Basic Daily Fee	Nil	
Exit Fee	Nil	
Set up Fee	Nil	
Cancellation Fee when cancelled the day before a planned visit.	Nil	
Care Management costs per fortnight as a set rate <i>*All Care Management is overseen by a Registered Nurse</i>	Level 1 \$ 40.04 Level 2 \$ 47.04	Level 3 \$ 215.04 Level 4 \$ 341.04
Package Management Fee per fortnight	Level 1 \$ 33.04 Level 2 \$ 54.04	Level 3 \$ 159.04 Level 4 \$ 224.84

	6am-8pm Mon - Fri	Evening 8pm -6am	Saturday All day	Sunday All day	Public Holidays
Support Service	\$ 62.00	\$ 70.00	\$ 93.00	\$ 125.00	\$ 125.00
Nursing	\$105.00	\$ 120.00	\$ 155.00	\$ 205.00	\$ 255.00
Physiotherapist	TBA	N/A	N/A	N/A	N/A
Garden Maintenance	\$62.00	N/A	N/A	N/A	N/A
Complex Home and Garden Maintenance	Quote				

Travel Costs

CHT pay Support Workers for the time it takes them to travel between clients plus the kilometres travelled. Therefore we will charge the home care package for these travel costs at 70 cents per kilometres and the travel time from Kingston or Hobart CBD (whichever is closest) to your home (one way).

Travel in the car of Support Workers is also charged at \$1.00 a kilometre.

Care Management, Nursing and Allied Health visits are inclusive of travel costs but exclusive of any products or equipment you may need

Care Management

Care Management costs cover the regular and ongoing cost to support you to manage your care. CHT values consumer directed care and therefore we talk to you about every aspect of your package to ensure you receive the services you want. The Care Manager



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or Registered Nurse will visit you in your own home to establish your initial care and support plans. You will be invited to explore potential referrals to other Health Professionals such as physiotherapist, occupational therapists, dieticians and registered nursing as required. You will be asked to let us know of your preferred days and times of visits along with any other preferences related to cultural or social needs to ensure we meet your requests with a suitable care worker. Our Registered Nurses will oversee the management of your package and you will receive regular and ongoing reviews of your agreed plans to ensure their relevance as your needs may change. These reviews can be face to face or over the telephone depending on your individual support needs.

In the event that you choose to receive services through a subcontracted provider, a 5% processing fee for such services will apply. All home items purchased and any services that are reimbursed to you through the package will be charged at 5% processing fee.

Package management

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your package. For example we are required to comply with strict reporting standards and legislative requirements. This includes how we prepare and provide financial information to you and how we maintain the quality standards for home care packages

Top Up Fees

Should you wish to purchase additional services over and above what your package can fund you can do so by paying a daily 'top up' fee calculated by our finance department at the hourly rate of service costs.

Means testing

The Australian Government Services (Centrelink) will assess your income and notify you and CHT of how much you need to pay. CHT and any other provider is prohibited from waiving or discounting this contribution fee). All consumers receiving the Aged Care pension with no other income will not be required to pay and Income Tested Fee.

Public Holidays

Public holidays are determined and governed by WorkSafe Tasmania and all services delivered on these days will be charged at double the weekday rate.



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Service Cancellation

CHT appreciates as much notice as possible when cancelling a scheduled appointment as we need to notify our staff of the change but we understand this is not always possible. Fees will only be charged if you cancel on the actual day of your scheduled visit but all cancellations received before this day will be at no cost to your packaged funds.

Support Services Description

- Medication Support – our home support assistants and/or nursing staff can support you with management of your medications
- Personal Care – assistance to get you ready for the day or support at bedtime with showering, dressing and grooming
- Domestic Assistance – assist you to keep your home fresh clean and tidy to meet your standards
- Meal preparation – assist you to prepare nutritious meals
- Shopping – support you to go shopping or do your shopping for you
- Social Support – stay connected to friends and family or meet new friends at outings or events
- Transport – provide transport for medical appointments, social outings or shopping
- Respite Support – assist with tasks you normally complete in the home to give you a break
- Nursing Services – conduct assessments, develop care and support plans to address your health care needs, liaise with GP and any other health professional who may enhance your overall well being
- Home Garden and Maintenance – keep your home safe and secure with regular lawn mowing, pruning and gardening.
- Physiotherapist – for assessment, review, mobility consultations, design of exercise programs and report writing
 - Occupational Therapist – for assessment, review, equipment recommendations/home modifications and report writing
 - Care Management – coordination of your care and support needs with Level 3 and 4 packages coordinated via a registered nurse.



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Accounts

Christian Homes Tasmania Ltd. will provide you with an invoice each month and deduct the charges from your package funds as per your agreement. Should you wish to discuss any aspect of your statement please phone our Kingston Office on (03) 6239 3514 or email accounts@cht.org.au