

# Home Care Package Services

We are dedicated to making sure that you have the maximum available funds to cover the services and products you need. We're here to work closely with you or your representative to ensure that you get the most out of your funds.

Our range of services is designed to support your health, well-being, and independence. From basic gardening and domestic assistance to personal care and transportation to appointments and shopping, we're here to assist. We also offer more specialized support services, including nursing and allied health.

We believe in transparent pricing, and we encourage you to reach out to our friendly team if you have any questions. Your satisfaction and peace of mind are our top priorities, and we're here to provide the support you need.

**\$ 0** Basic Daily Fee

**\$ 0** Set Up Fee

**\$ 0** Exit Fee

**\$ 0** Cancellation Fee  
when cancelled the day before a planned visit



**CHT** Home Care Services

Services and Fees Schedule 2023

ALL Care Management is overseen by a Registered Nurse

## Care Management

CHT provides personalised care management services, understanding that every individual's needs and preferences are unique. Here's how we ensure you receive the services you want:

**Getting to Know You:** We regularly assess your needs and goals and preferences. It's all about understanding what matters most to you.

**Your Care, Your Way:** Our care plans are adaptable and flexible, adjusting as your needs evolve.

**Support that Fits:** We ensure our services complement any other support you receive, so everything works seamlessly for you.

**Involving Your Loved Ones:** We believe in a partnership with your family or caregivers.

**Cultural Respect:** Our care respects your cultural background.

**Safety First:** We prioritise your safety, health and well-being. We're vigilant in identifying and addressing any potential risks to ensure you're always in good hands.

\*Care Management fees are a set rate per fortnight and are overseen by a Registered Nurse:

Level 1	Level 2	Level 3	Level 4
\$64.96	\$75.04	\$215.04	\$341.04

## Package Management

Package Management is all about taking care of the details so that you can concentrate on what matters to you. Here are some of the 'behind the scene' things we look after:

**Your Budget, Your Peace of Mind:** We handle the nitty-gritty of budget management, but first we work with you to make sure that your funds are used for the services that are important to you.

**Coordinating Your Care:** We take care of all the coordination, whether it's arranging essential equipment like mobility aids or helping you to make your home safer with modifications like bath rails.

**Your Care Team:** We ensure that the staff providing your care are not only suitable with checks like police and immunisations but also friendly, kind, and well-trained to meet your unique needs.

**Quality You Can Trust:** We're committed to maintaining the highest quality of care, regularly conducting improvement checks and compliance assessments.

\*Package Management fees are at a set rate per fortnight:

Level 1	Level 2	Level 3	Level 4
\$44.94	\$70.00	\$159.04	\$224.84

\*Prices are correct as at September 2023 however are subject to change without notice.

## Travel Costs

CHT has a fee for travel expenses associated with Extended Care Assistants. The fee is 75 cents per kilometre from either Kingston or Hobart CBD, whichever is closer to your home, one way. There is also a fee for the travel time from Kingston or Hobart CBD to your home.

If you're traveling in the car of an Extended Care Assistant, the fee is \$1.10 per kilometre. Please note that Care Management, Nursing, and Allied Health visits include travel costs.



## Top Up Fees

If you wish to purchase additional services over and above what your package can fund, you can do so by paying a 'top-up' fee calculated by our finance department.

## Income Tested Fee

Centrelink will assess your income and assets, and they will notify you and CHT of how much you may need to pay. It's important to be aware that CHT and any other provider are prohibited from waiving or discounting this contribution fee. Fortunately, if you're receiving the Aged Care pension with no other income, you won't be required to pay an Income Tested Fee.

## Public Holidays

Public Holidays are determined and governed by WorkSafe Tasmanian and all services delivered on these days will be charged at double the weekday rate.

## Service Cancellation

CHT greatly appreciates receiving as much notice as possible if you need to cancel a scheduled appointment. This allows us to inform our staff of the change. However, we understand that it's not always possible to provide advance notice.

Fees will only be charged if you cancel on the actual day of your scheduled visit. Any cancellations received before the scheduled day will not incur any cost to your packaged funds.

## Accounts

Christian Homes Tasmania Ltd will provide you with an invoice each month and deduct the charges from your package funds as per your agreement. Should you wish to discuss any aspect of your statement please don't hesitate to call us on 03 6239 3514 (Kingston Office), or email [accounts@cht.org.au](mailto:accounts@cht.org.au)

*We can provide a wide range of services to assist with daily living and healthcare needs.*

## Support Services Available

**Medication Support** • assist in managing medications to ensure they are taken as prescribed.

**Personal Care** • help you to get ready for the day, including support with showering, dressing, and grooming, as well as assistance at bedtime.

**Domestic Assistance** • help in keeping your home fresh, clean, and tidy, meeting your standards.

**Meal Preparation** • Your package can pay for part of any meal from services such as Meals on Wheels, however if you prefer a home cooked meal, our staff can cook for you in your own home.

**Shopping** • whether you need assistance going shopping or prefer to have us do your shopping for you, we've got you covered.

**Social Support** • stay connected with friends and family or meet new friends through outings and events organised by our team. We organise regular excursions to local landmarks for small groups utilising our own bus.

**Transport** • help getting you to medical appointments, social outings, or shopping trips.

**Respite Support** • someone to stay at home while your primary caregiver takes a break.

**Nursing Services** • conduct nursing assessments, develop care and support plans tailored to your health needs, and liaise with your GP and other healthcare professionals including referrals as well as providing wound or skin care management.

**Home Garden and Maintenance** • We ensure your home and garden are in a tidy, functional and safe condition while maintaining an adequate level of security.

**Physiotherapist** • conduct assessments, reviews, mobility consultations, design exercise programs, and write reports to enhance your physical well-being.

**Occupational Therapist** • assess your needs, make equipment recommendations, suggest home modifications, and provide report writing services.

	6am-8pm Mon-Fri	Evening 8pm-6am	Saturday All Day	Sunday All Day	Public Holidays
<b>Support Service</b>	\$70	\$80	\$105	\$140	\$140
<b>Nursing</b>	\$125	\$140	\$185	\$240	\$300
<b>Physiotherapy</b>	\$150	n/a	n/a	n/a	n/a
<b>Garden Maintenance</b>	\$70	n/a	n/a	n/a	n/a

Our goal is to provide comprehensive support to enhance your overall well-being and maintain your independence in the comfort of your own home. Please let us know how we can assist you with these services.

*Let's have a chat:*



6239 3516

[www.cht.org.au](http://www.cht.org.au)

[communityservices@cht.org.au](mailto:communityservices@cht.org.au)