

Home Care Package Services

Our focus is to help you get the services you need to support your health, well-being, and independence - while maximising your available funds.

We offer a range of home care services from gardening to transportation. Specialised support services like nursing and allied health are also available. Our transparent pricing prioritises your satisfaction and peace of mind.

If you need help get in contact. We're here to support you every step of the way.

\$0

Basic daily Fee

\$0

Exit Fee

\$0

When cancelled the day
before a planned visit

Cancellation Fee

\$0

Setup Fee

Fees and Costs

Travel Costs

CHT has a fee for travel expenses associated with support workers. The fee is 75 cents per kilometre from either Kingston or Hobart CBD, whichever is closer to your home, one way. There is also a fee for the travel time from Kingston or Hobart CBD to your home. If you're traveling in the car of an Extended Care Assistant, the fee is \$1.10 per kilometre.

Please note that Care Management, Nursing, and Allied Health visits include travel costs.

Top Up Fees

You can buy extra services beyond your package. You can do this by paying a 'top-up' fee set by our finance department.

Income Tested Fee

Centrelink will assess your income and assets. They will notify you and CHT of how much you may need to pay. CHT and any other provider are prohibited from waiving or discounting this fee. If you get the Aged Care pension with no other income, you won't have to pay an Income Tested Fee.

Public Holidays

WorkSafe Tasmania set and govern Public Holidays. All services on these days will be charged at double the weekday rate.

Service Cancellation

Let us know if you need to cancel a scheduled appointment. This allows us to inform our staff of the change. We understand that it's not always possible to provide advance notice, fees will only be charged if you cancel on the day of your scheduled visit. If you cancel before the scheduled day it will not incur any cost to your packaged funds.

Accounts

We will give you an invoice each month. We will deduct the charges from your package funds, as your agreement says. If you want to discuss your statement, please call us on 03 6239 3514 (Kingston Office) or email accounts@cht.org.au.

Supports Available

- **Medication Support**
We support you with your medications
- **Personal Care**
Showering, dressing, grooming
- **House cleaning**
Our support staff will help keep your home safe and liveable
- **Meal preparation**
Cooking at home or food delivery
- **Shopping**
We can assist or shop for you.
- **Transport**
From appointments to outings
- **Respite support**
Our staff member to stay with you
- **Nursing services**
Support plans tailored to you
- **Home and garden maintenance**
Your home kept functional and safe
- **Social Support**
We organise regular bus trips

	6am - 8pm Weekdays	8pm - 6am	All day Saturday	All day Sunday	Public Holidays
Support Services Includes personal care and/ or cleaning, household tasks, in home respite	\$72.50	\$82.50	\$110.00	\$145.00	\$145.00
Nursing	\$130.00	n/a	n/a	n/a	n/a
Gardening	\$72.50	n/a	n/a	n/a	n/a

Care Management

We offer personalised care management services. The services account for your needs and preferences. We will take the time to get to know you and understand what matters most to you. This includes conversations with your loved ones.

We will work to create goals that fit your life and respect your culture.

If your needs change over time, we will adapt your care plan to evolve with you. We will also coordinate with any other support services you receive to ensure our services fit into your existing lifestyle.

Your safety, health, and well-being are our top priority. We are very careful to identify and address any potential risks to ensure that you are in good hands at all times.

Care managements fees are a set rate per fortnight and overseen by a registered nurse.

Care Management fees per fortnight:

Level 1	Level 2	Level 3	Level 4
\$68.18	\$78.82	\$225.82	\$358.12

Package Management fees per fortnight:

Level 1	Level 2	Level 3	Level 4
\$47.18	\$73.50	\$167.02	\$236.04